

OMHL opinion survey

1. Except when paying your rent, how often have you reached the Office municipal d'habitation de Longueuil (OMHL) during the preceding year?

- Never
- Less than once a month
- At least once a month
- At least once a week
- Many times a week

2. During a typical week, how often do you go out?

- Never or less than once a week
- Once or twice a week
- Three or four times a week
- Everyday

3. What are the main reasons motivating your days out? (You may check all the answers that apply to your situation)

- No motive (as a time killer)
- Health services (medical appointment)
- Shopping
- Leisure (activities, sports and others)
- Essential needs (grocery shop, drugstore)
- Friends or family visits
- Other (specify) : _____

4. How would you qualify your satisfaction regarding the services offered by the Office municipal d'habitation de Longueuil (OMHL)?

- Very unsatisfied
- Unsatisfied
- Satisfied
- Very satisfied
- No opinion

5. How would you qualify the accessibility (the ease with which to get there) of the shops and services available at a walking distance from your building?

- Very hard to access
- Hard to access
- Easy to access
- Very easy to access

6. On a scale from 1 to 5, 1 meaning "very hard", 2, "hard", 3, "easy", 4, "very easy" and 5, "does not apply", what is your capacity of adaptation in each of the following situations?

Sharing living spaces with individuals of a culture which is different than yours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	or	<input type="checkbox"/> 5
Sharing living spaces with individuals that are of 17 years of age or less	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	or	<input type="checkbox"/> 5
Sharing living spaces with individuals that are of between 18 and 40 years of age	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	or	<input type="checkbox"/> 5
Sharing living spaces with individuals that are of between 41 and 60 years of age	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	or	<input type="checkbox"/> 5

7. How do you qualify your relationship with;

a) your next door neighbors?

- Poor
- Satisfactory
- Excellent

b) other tenants sharing the same building as you?

- Poor
- Satisfactory
- Excellent

8. Did you bear witness to dispute in your building?

- Never
- Occasionally
- Frequently

9. How do you settle dispute with your neighbors? (You may check all the answers that apply to your situation)

- Through the Office municipal d'habitation de Longueuil (OMHL)
- By calling the police
- With social mediation
- I settle disputes on my own
- Other (specify) : _____

10. Do you feel lonely or isolated?

- Not at all
- Slightly
- Very much

11. How often do you welcome guests?

- Never
- Occasionally
- Frequently

If there is a common hall in your building, please go to question 12. If, however, there is none, please go to question 15.

12. How often do you spend time in your building's common hall?

- Daily
- Weekly
- Monthly
- Yearly
- Never

13. Do you participate in events held at the common hall?

- Never
- Occasionally
- Always

14. Point out the flaws that apply to the common hall (You may check all the answers that apply to the situation):

- Visually hard to locate
- Unappealing events
- Unpractical access
- Overcrowding
- No one is ever there
- Bad lighting, lack of windows
- Other (specify) : _____

15. Do you have friends inside the building?

- None
- Only one
- Two or three
- Four or more

16. By which means do you shop, for example for groceries? (You may check all the answers that apply to your situation)

- I order through the phone or on the internet
- I go to the store with the help of a friend/neighbor/family member
- I go to the store by myself and bring back the items I bought on my own
- I go to the store by myself and have the items I bought delivered
- Someone shops on my behalf
- Other (specify) : _____

17. Do you feel safe INSIDE of your building?

- Not at all
- More or less
- Perfectly

18. According to you, what are the safety issues INSIDE of your building? (You may check all the answers that apply to the situation):

- Theft
- Vandalism
- Drug traffic
- Intimidation
- Verbal aggression
- Physical aggression

19. Do you feel safe in your NEIGHBORHOOD?

- Not at all
- More or less
- Perfectly

20. According to you, what are the safety issues in your NEIGHBORHOOD? (You may check all the answers that apply to the situation):

- Theft
- Vandalism
- Drug traffic
- Intimidation
- Verbal aggression
- Physical aggression

21. Do you possess one or more of the disabilities that appear in the following list? (You may check all the answers that apply to your situation)

- Sight impairment, of a kind more serious than simply requiring glasses
- Complete blindness
- Hearing impairment, of a kind more serious than simply requiring hearing aid
- Complete deafness
- Impaired mobility (difficulties in walking)
- I would rather not answer

22. Point out, from the following list, which means of travelling you use (You may check all the answers that apply to your situation) :

- None
- Public transport (bus or metro)
- Adapted transport services
- Taxi
- Automobile
- Bicycle
- On foot, with or without help from physical impairment aid

**If you require aid for walking inside and outside of your building, please go to question 23.
If you do not require a walking aid, please go to question 24.**

**23. When you are travelling on foot, which walking aid do you use most frequently?
(You may check all the answers that apply to your situation) :**

- Cane
- Walker
- Manual wheelchair
- Motorized wheelchair, mobility scooter or paraplegic wheelchair

24. Do you live alone?

- Yes
- No

25. How old are you? _____

I would rather not answer

26. Are you;

- A woman
- A man
- I would rather not answer

We sincerely thank you for your collaboration!

**The following section is reserved
to the research team**

CSSS d'appartenance :

Champlain

Pierre Boucher

Numéro de l'édifice (entre 1 et 32) : _____